



## BUSINESS PROPOSAL

### Brief

**Cybiz Call International Pvt. Ltd.** in Gurgaon is a modern, state of art infrastructure, equipped with the latest tools required for running the call centre and BPO and Other IT/ITES operations with **over 450 operational seats** in a single shift and caliber of handling the operations for US, UK, Australia and Canada, both inbound and outbound, serving a clientele ranging from centers with as low as 50 seats to companies with their business extension in India with over 100 seats. With all this, we offer the most competitive rates as compared to the facilities we provide, as we believe in helping you, not only kick start your business but expand it with us. With us, apart from the above said facilities, you will get added advantages like:

### Infrastructure (as inspected by you on as is where is basis)

- *Fully maintained infrastructure designed as per the international norms*
- *Cleanliness at its best*
- *SPOCs for different facilities*
- *Power backup 100 %*
- *Security and house keeping by the best logistic providers 24 hrs*
- *Reception area Common for all*
- *Server rooms Common for all*
- *Meeting Rooms*
- *Huddle Rooms two approx 100 Sq.ft each Common for all*
- *Cafeteria of approximately 1200 sq feet, catering to 75 people at a time Common for all*
- *Ample space to ramp-up without moving to any other facility as we are the biggest Incubation park in Delhi and NCR*
- *Large Parking area*
- *Beautiful Landscaping*

**CybizCall (International) Private Limited**

**309 - 310, Udyog Vihar - 4, National Highway - 8, Gurgaon - 122 001, Haryana, INDIA**

**+(91-124) Phone: 4011111**

**Web: [www.cybizcall.com](http://www.cybizcall.com)**



**Cybiz**

**JUST A GLANCE**



***Main Entrance***



***Reception Area***



***Conference Room (Ground Floor)***



***Work Stations Area***



***Work Stations Area***



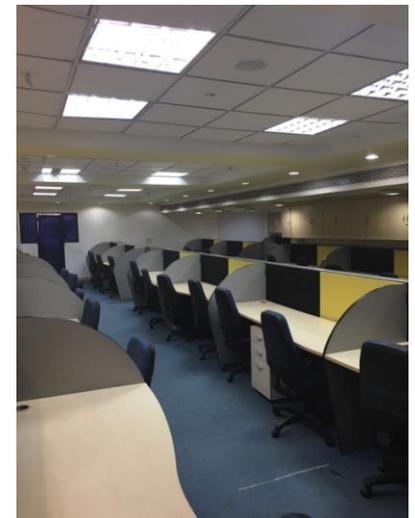
***Work Stations Area***



***Work Stations Area***



***Work Stations Area***



***Work Stations Area***

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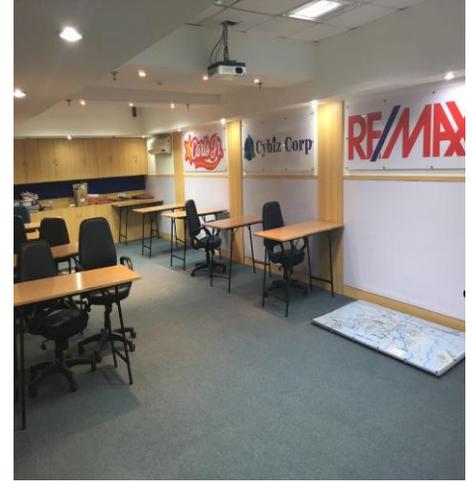
**Cybiz**



**Hurdle Rooms**



**Cafeteria**



**Training Room**



**Main Road**



**Parking Area**



**Parking Area**

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## Financials

Floors ( 2 <sup>nd</sup> + 3 <sup>rd</sup> + 4 <sup>th</sup> Floor )	<b>Charges Rs 50/-</b> per sq ft + Applicable Taxes except variable charges i.e. electricity at actual etc.(For Normal Working Hours)  <b>(Each floor having 6000 Sq. Ft. Chargeable area)</b>
Electricity Charges	On actual @ Rs. <b>15/-</b> per unit as measured by direct sub-meters for the floor. Additionally, on prorata basis by dividing by 5 for the common area sub-meters (combined average rate for supply via HSEB & DG set)
Heavy Equipment Maintenance Charges (including AHU, Chiller, Lift, Generator, etc.)	Rs. <b>500 /-</b> per hour per floor (applicable for hours when any area is occupied by your personnel beyond <b>10</b> normal working hours as agreed mutually)
Agreement Duration	Lock-in period of 3 years; notice period of <b>3</b> months anytime after lock in period.
Hours of operation	Standard 9am to 7pm, Mon to Friday. The working on the rest of the period is possible and will be done on a chargeable basis. Minimum downtime is ensured from our end, except for the regular maintenance of Heavy equipments.
Security Deposit	Equal to <b>3</b> months fixed charges, to be refunded by Cybiz upon termination of agreement.
Advance	Equal to <b>1</b> months fixed charges, as charges for the running month; all taxes are extra
Parking	Rs. 1200/- + Tax per four-wheeler Rs. 600/- + Tax per two-wheeler
Common Area	The following common area to be in shared use with occupants of other floors: reception area, meeting rooms, staircase, lift lobby, landscaped garden.

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**Cybiz**

## Our Clients (Past)



**metroPCS**  
Wireless for All.

**alcatel**

**cvent**

**NOKIA**

**VIDEOCON**

**HEURISTICS**  
Building Location Technology

**TESTRITE**  
特力集團

**SITRONICS**

## Our Clients (Current)

**RE/MAX**



**hungama**



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